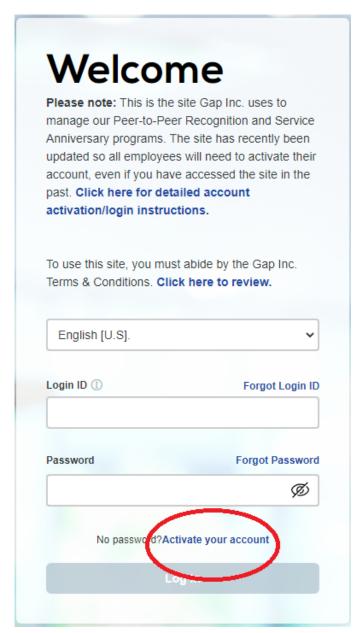
Gap Inc. Recognition Site Login Instructions

ACCOUNT VERIFICATION PROCESS

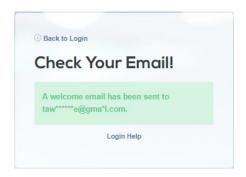
1. Go to URL https://www.recognitiongapinc.com/recognitiongapinc/login.do and click on 'Activate Your Account'



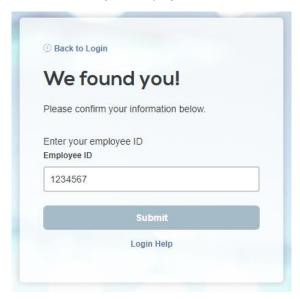
2. Enter your Login ID (your 7-digit employee ID) and submit



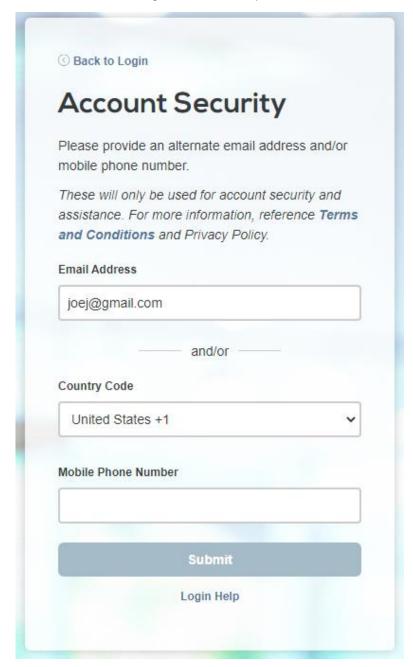
If we have a unique email address for your record, then you will see the following message and receive a welcome email at the indicated email address. Skip to #7.



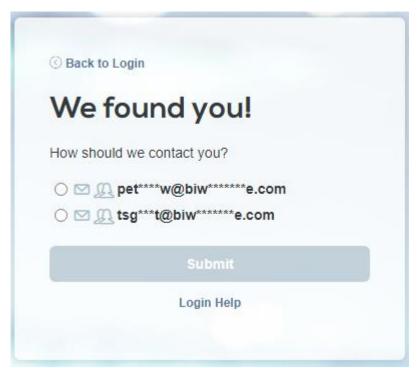
3. If your record does not have a unique email address, then you can continue and add contact method. Re-confirm your employee ID and submit



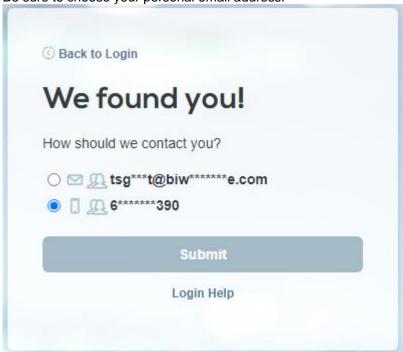
4. Provide an account recovery email address. This should be a personal email address or method of contact – something other than a Gap Inc. email address.



5. You should see a popup with the available contact methods for you. Select where you want to receive your activation email and click submit.

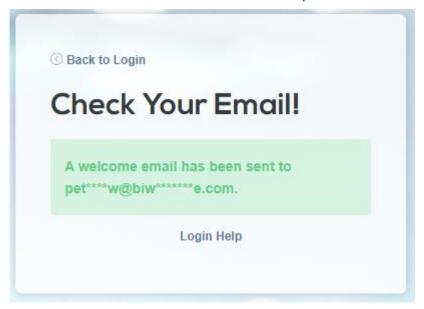


Be sure to choose your personal email address.

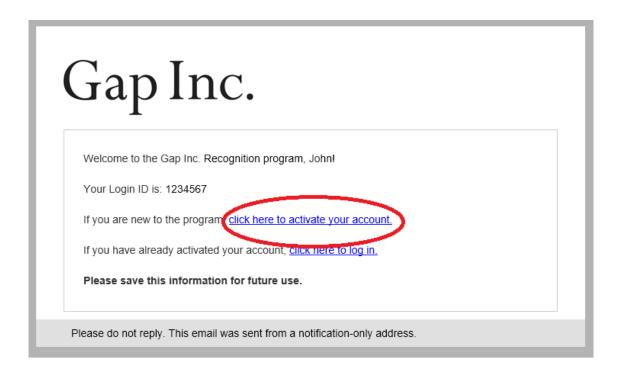


6. EMAIL CONTACT METHOD: If you are using email as your contact method, you will see this popup confirming a welcome email has been sent to the selected address.

If you are using text messaging as your contact method, you will receive an activation code via text. Proceed to #9 for the rest of the activation steps.



7. Go to your welcome email from Gap Inc. Global Recognition and click on the 'click here to activate your account' link.



8. That link will bring you back to the login page to set your password. This will be your password for the site and will be used for future logins.



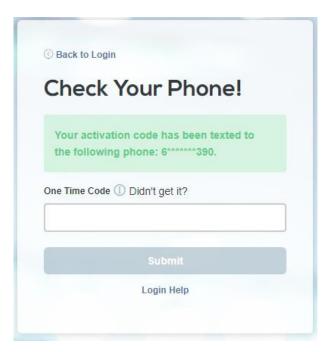
9. IF YOU HAVE USED EMAIL CONTACT METHOD, PROCEED TO #12

TEXT MESSAGE CONTACT METHOD: You will receive a text message with an activation code that you will need to enter in box provided to continue.

Today 12:45 PM

Gap Inc.: The code you requested is yoTsRq.

10. Enter the code in the box provided, labeled 'One Time Code' (make sure to use capital and lowercase exactly as in the code provided). The code expires after 10 minutes, so if you do not complete the process within 10 minutes, you will need to start the process over and get a new code.



11. Once you enter the code and click submit, you will get the password screen where you can set your password for the site.





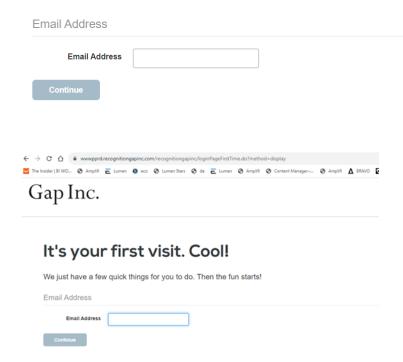
12. Enter your email address here. We'll use this email address to communicate important program information.

Gap Inc.

It's your first visit. Cool!

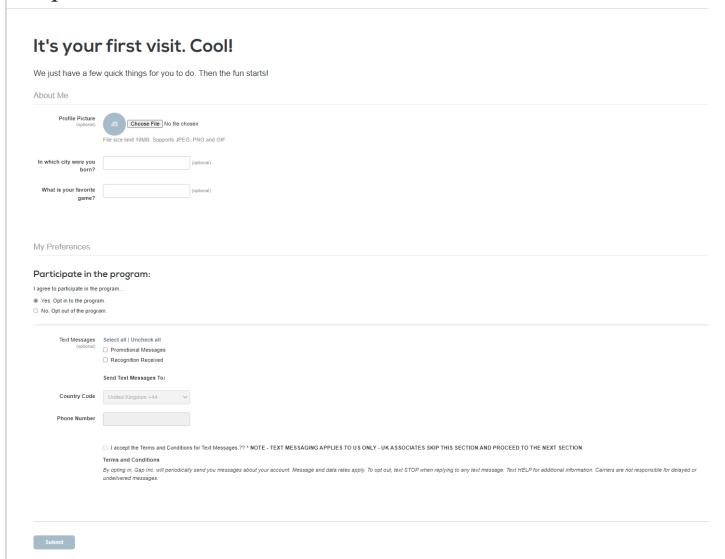
We just have a few quick things for you to do. Then the fun starts!

Enter your email address here. We'll use this email address to communicate important program information.



13. Once you have set your password, if you have never logged in before, you will have some first time login screens. Once you submit this form you will be on the home page. If you have logged in previously, you will be brought directly to the homepage.





Note: Once your account is activated, you will receive a confirmation email or text notifying you your account has been activated. This is a security measure so you would be notified in case someone else has tried to activate your account. As long as you are the one who activated your account you can ignore/delete this message.

Gap Inc.

John,

Your account was just activated.

If you did not activate your account, you should take precautions to protect it. We recommend you <u>Lock your account</u> immediately and follow the instructions on the page.

Attention: this message was sent to an email address that may be shared with another user. If you are not John, please ignore.

Please do not reply. This email was sent from a notification-only address.

Gap Inc.: Your account was just activated. Didn't do it? Lock your account and get help: https://pprd.biw.link/6Qo4v